

Communication with parents/carers

At St Mary's, we regularly send letters home to keep parents/carers informed of events and other matters at our school. We use e-mail and text messages, and we enable parents to log in to ParentMail and EdulinkOne.

Once a year, you will have a chance to meet your child's teachers at a Parent Evening and, at the end of each academic year, you will receive a written report about your child's progress in each subject.

You can contact the school by telephone on 01432 850416 during school hours, or by e-mail on admin@st-maryshigh.hereford.sch.uk.

We also have a whole school X account https://x.com/StMarysRCHigh_ where we post about school events.

ParentMail

ParentMail is a service which enables us to keep in touch with you via e-mail and text messages. There is a free ParentMail App which enables parents to inform school of student absences, and a secure way of making online payments for school resources, trips, dinner money etc. We e-mail parents instructions on how to set up ParentMail.

EdulinkOne

Edulink One is a school information platform that can be accessed on any device – PC, laptop, tablet or mobile device (android or iOS) – via a web browser or the free EdulinkOne app. It gives you access to the information we hold on your child, along with school timetables, attendance data, homework tasks, pupil assessment reports, details of extra-curricular clubs, an online school noticeboard etc.

Guidance documents on how to set up EdulinkOne are e-mailed to new parents when your child joins our school. Please note that if you have an e-mail account with an overseas email provider, our school communications sent using EdulinkOne are sometimes rejected by the servers of overseas email providers. If you think this may be an issue with your contact email address and you have an alternative email address, please let us know on EdulinkApp@st-maryshigh.hereford.sch.uk. This will ensure you receive any future correspondence sent out from school using EdulinkOne.