St Mary's R.C. High School

PER MARIAM

PARENT / CARER CODE OF CONDUCT POLICY

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PARENT/CARER CODE OF CONDUCT POLICY

1. Introduction

1.1. At St Mary's we are very fortunate to have a supportive and friendly school community where staff, governors and parents/carers recognise that the education of our children is a partnership between all of us.

1.2. When you accept a place for your child at St Mary's it is the start of a partnership in which good working relationships between pupils, staff and parents are essential to foster a safe, respectful and inclusive environment.

2. Purpose of this policy

2.1. Our school values and ethos require that all members of our school community can expect to be always treated reasonably and with respect.

2.2. To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct), pupils (through our behaviour policy), parents/carers through this policy.

2.3. This code of conduct aims to help the school work together with parents/carers by setting guidelines on appropriate behaviour.

2.4. We use the term 'parents' to refer to:

2.4.1. Anyone with parental responsibility for a pupil

2.4.2. Anyone caring for a child (such as grandparents or child-minders).

3. Our expectations/code of conduct

We expect parents, carers and other visitors to:

3.1. Respect the ethos, vision and values of our school;

3.2. Work together with staff in the best interests of our pupils academically and pastorally

3.3. Treat all members of the school community with respect – setting a good example through the way they communicate and behave

3.4. Approach the school in a proportionate and measured way to resolve any issues or specific concerns

3.5. Seek to clarify a child's version of events with the appropriate member of staff so that issues can be resolved swiftly and positively.

3.6. Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.

3.7. Recognise that staff have multiple duties during a typical day which may mean that they are not immediately available. In the first instance contact the main office and they will disseminate your query to the appropriate member of staff to help resolve any issues of concern. Your child's form tutor / Head of Year will respond to email enquiries as soon as they are able.

4. Behaviour

To support a safe and calm environment and the wellbeing of all in our school community we cannot accept any of the following behaviour. This includes personal interaction, telephone calls and email communications:

4.1. Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
4.2. Swearing, or using offensive language
4.3. Using a raised voice, or shouting at members of staff, pupils or other parents
4.4. Threatening another member of the school community
4.5. Sending abusive messages to another member of the school community, including via text, email or social media
4.6. Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
4.7. Use of physical punishment against your child while on school premises
4.8. Any aggressive behaviour (including verbally or in writing) towards another child, adult or member of staff
4.9. Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
4.10. Smoking, vaping or drinking alcohol on the school premises
4.11. Possessing or taking drugs
4.12. Bringing dogs onto the school premises (other than guide dogs).

5. Teaching the code of conduct

5.1. If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.
5.2. Depending on the nature of the incident, the school may then:
5.2.1. Send a warning letter to the parent
5.2.2. Invite the parent into school to meet with a senior member of staff or the headteacher
5.2.3. Contact the appropriate authorities (in cases of criminal behaviour)
5.2.4. Seek advice from local authority regarding further action (in cases of conduct that may be libellous or slanderous)
5.2.5. Ban the parent from the school site
5.2.6. The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.
5.2.7. The headteacher will consult the chair of governors before banning a parent from the school site.

Thank you for taking the time to read our Parent / Carer Code of Conduct.

Our school values positive partnerships between parents, carers, pupils, and staff and requests that you submit your acknowledgement by completing the form below.

St Mary's RC High School Parent / Carer Code of Conduct – Acknowledgement & Agreement